



**ARION**  
HOSPITALITY SOLUTIONS

The choice of more than 250 hotels in the region!



## Still don't know ARION?

We are a technology company dedicated exclusively to the hospitality industry with more than **18 years of experience** in the South American market

The company has more than 250 (3,4,5 stars) hotels, 40 casinos and more than 600 gastronomic points of sale, being a leading company in the Argentine market.



Our purpose is to be a hospitality-oriented company that provides value-added solutions satisfying the needs of its clients through a team of trained, **motivated and committed professionals who will accompany them with cordial knowledge and quality of response.**

**Our purpose**

**the integral solution  
that will optimize the results  
of your Hotel**

The fastest growing  
Hospitality IT Company  
in the last 5 years in  
the region!



Multicultural work teams  
Customer service is what sets us apart  
the innovation is our CORE

- ✓ Low cost
- ✓ Dynamism
- ✓ Post sales development
- ✓ Flexibility
- ✓ Project manager
- ✓ User Friendly
- ✓ Agility of management
- ✓ Control
- ✓ Attention 24 x 7 personalized
- ✓ Constant Upgrades
- ✓ Integration
- ✓ Support 100% own
- ✓ Easy of use
- ✓ Constant Innovation





**Know  
our  
Solutions**

BRONZE SILVER GOLD PLATINUM

**RESERVATION**

Planning / Availability				
Individual Reservation				
Group Reservation				
Shift module				
Presale Module				
Locks - Free Sale				
Additional services				
Waiting list				

**FRONT DESK**

Check-In / Check-Out / Walk-In				
Night audit / No-Show				
Pre-Printed Registration Card				
Wake-Up				
Messenger Service				
Agenda Mail Reception				
Service (Concierge)				
Referral Management				
Web Check-In				

BRONZE SILVER GOLD PLATINUM

**PROFILES**

Guests / Organizations				
Customer segmentation				
Historical				
Company Contacts (CRM)				
Current accounts				
Blacklist				

**HOUSEKEEPING**

Rooms Status				
Frigobar / Laundry Loading				
Maintenance Module				
Lost & Found				
Loan of Items				
Discrepancies				
Maid Tasks				
Rooms Module				
APP - HK (Room Status y Frigobar)				

BRONZE SILVER GOLD PLATINUM



## REPORTS & STATISTICS

Standards Reports (30)				
Advanced Reports (80)				
Full Reports (300)				
Dynamic tables				
Automatic Reporting				
Tax Reports				

## BILLING & CASH

Tax Billing (A and B)				
Electronic Billing (A, B, T and Credit)				
Credit notes				
Multi-Currency				
Box per User				
Checking Accounts Control				
Credit Card Settlement				
Commission Settlement				

BRONZE SILVER GOLD PLATINUM



## RATES

Packages - Seasons				
Validity - Restrictions				
Rate Tree (Child Rates)				
Budgeting (ROS and Pick-Up)				
On-line Channel Management				

## EVENTS

New event / Budget / Contract				
List				
Planning				
Setting				

## FOOD & BEVERAGE

POS (Gastronomic Point of Sale)				
Digital QR Menu				
APP - POINT Tablet (Additionist)				
Stock Control Module				
APP - Physical Count (stock)				

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## TELEPHONY

Pricing - Telephone Codes				
Telephone Call Picker				
PBX Hotel Services Interface				
IVR (Interactive Voice Response)				

## ADDITIONAL

Arion Suvey (Survey Module)				
Arion SPA				
Arion Scoring (Rewards)				
Arion Contact Center (E-mail Marketing Module)				
Arion Booking Engine				
Arion CRS				
Arion Analytics				
Arion KDS (Kitchen Display System)				

BRONZE SILVER GOLD PLATINUM



## INTEGRATIONS

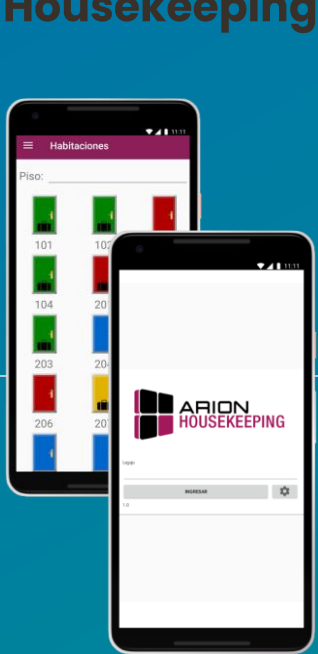
Passport Reader Interface				
Accounting system ERP - API				
ERP accounting system INTERFAZ ONE WAY				
ERP accounting system TWO WAY INTERFACE				
IPTV				
Electronic locks				
Survey module				
Channel manager				
Revenue management system				
Integration with MercadoPago				

## SUPPORT SERVICE

Up-grades				
Arion Campus				
Email / Ticket				
Help Desk (from 9 a.m. to 6 p.m. Monday to Friday)				
Emergency Service (7x24)				



# Arion Housekeeping



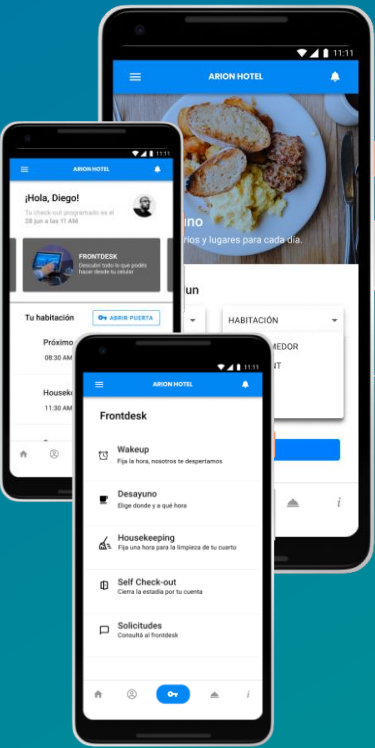
# Arion Analytics



# Arion Point Mobile



# Arion Guest Services



# Arion Web Check In





**“We have found a great tool for our operational work, with excellent support and constant improvement”**

**Pablo Roccatagliata**

Director Villa Huinid

# **Our Integrations and More**

Know some of the integrations  
that will avoid human errors and  
automate your operational  
processes, allowing  
you to maximize  
your productivity



More integrations in [arion.com.ar](http://arion.com.ar)



# Statistics

## Target



## Presence

7 countries  
in the region



## Experiences

More than **18** years  
of uninterrupted  
operation

## Leader

+ **250** Hotels  
+ **40** Casinos  
+ **600** gastronomic  
points of sale



# Some of our clients







**Villa  
Huinid**



**Icon Hotel  
en Santiago  
de Chile**



**Wyndham  
Nordelta**



**Regal Pacific  
Buenos Aires**



**Howard Johnson  
Mayorazgo**



**Diplomatic  
Hotel**

**Howard Johnson  
Merlo**



**Los Cauquenes  
Resort**





**Hotel  
Provincial**



**UGO Hotel  
de Chile**



**Libertador Hotel  
Buenos Aires**



**Savoy Hotel  
en Buenos Aires**





**Maitei Posadas  
Hotel & Resort**



**Raices  
Esturion**



**Casa  
de Uco**



**Falls Iguazú  
Hotel**





**Deco Recoleta  
Hotel**



**Intersur Recoleta  
Hotel**



**Las Cumbres  
Boutique Hotel  
& Spa by DON**



**Carmelo  
Resort & Spa**





**Keo Hotel – Ovalle  
Casino Resort  
en Chile**



**El Faro Boutique  
Hotel & Spa  
by DON**



**Entre Cielos  
Hotel**



**Melincue  
Casino & Resort**





A hand in a business suit points at a tablet screen. A pair of glasses is resting on the tablet. The scene is framed by a teal-colored graphic with a white border.

# Testimonials

Much more  
than an opinion

A cluster of colorful speech bubbles in red, orange, yellow, and teal, arranged in a layered fashion at the bottom of the image.



**Mariano Barbeito**

Director of the association  
of tourist hotels AHT

"Both for the PMS operation and for the different restaurants and Spa we have been able to achieve agility in the service, process control and easy access to information the system is robust, friendly and very intuitive".

"For us it was a before and after Arion comes with certain good practices that help us organize ourselves and improve our day-to-day management. At the support level, I do not know a systems and services company that has as good support as Arion the predisposition is excellent, very friendly. they always attend always a voice behind the phone".



**Iñaki González Arnejo**

CEO at Dot Hotels  
& Resorts

"Arion management system allows us to easily have general information on the development of the business, comparing it with the same previous historical moment specifying the helpdesk service, which is essential since the operation is 24 hours x day x 365 days a year, I highlight it as a distinctive added value the response is immediate and highly satisfactory".



**Daniel Reigl**

General Manager of Costa Blu  
Beach Resort Belize, Trademark  
Collection by Wyndham



**Emilio Bissoni**

International Hotel Consultant

"The implementation of Arion in the icon santiago hotel was my first experience with the system and it could not be better The support has been fantastic, managing to have the full operating system smoothly in an agile and professional way the operation is benefited by the simplicity and the availability and speed in providing solutions when unforeseen events arise".



# Thank you so much

Visit us at [arion.com.ar](https://arion.com.ar)

**...You can be a  
success story too!**

